

Privacy Policy

How AlterOS collects and handles your data · Last updated July 8, 2026

1 Who we are

AlterOS ("AlterOS", "we", "us") is a Discord server control panel that helps you build, store, and apply server structures using templates. This Privacy Policy explains what information we collect, why we collect it, and the choices you have.

2 Information we collect

We collect the following categories of data:

- **Discord account data:** when you sign in with Discord OAuth, we receive your Discord user ID, username, avatar, and email address (where your Discord privacy settings permit).
- **Guild data:** the IDs and basic metadata (name, icon) of the Discord servers you manage.
- **Template data:** the roles, categories, channels, and permission configurations you create and save.
- **AI prompts:** the text you enter when generating or redesigning templates. This is sent to our AI provider to produce results.
- **Payment data:** if you purchase a plan, Stripe processes your payment. We store only your subscription tier and status, never your card number.
- **Technical data:** basic request logs and error reports used to keep the service running.

3 How we use information

We use your information to:

- Provide the core service: build, store, and deploy your templates.
- Operate the AlterOS Discord bot you invite to your server.
- Power AI features such as template generation and redesign.
- Process subscriptions and prevent abuse or fraud.

4 The AlterOS Discord bot

When you invite the bot, it requests **Manage Roles** and **Manage Channels** so it can create and update your server structure. The bot acts only on your explicit request and does not read or store message content from your server.

5 Subprocessors

We rely on a small set of trusted providers:

- **Supabase** for database and authentication hosting.
- **Stripe** for payment processing.
- **Groq** for AI generation and redesign.

We do not sell your personal data. Templates you create are processed only to deliver the service.

6 Data retention

We keep your templates, account data, and deployment history until you delete them or close your account. Payment records are retained as required by law and by our payment processor.

7 Your rights

Depending on where you live, you may have the right to access, correct, export, or delete your personal data, and to object to or restrict certain processing. Users in the European Economic Area may exercise rights under the GDPR; users in California may exercise rights under the CCPA. To act on these rights, contact us using the details below.

8 Cookies

We use essential cookies required for authentication. We do not use advertising or cross-site tracking cookies.

9 Security

We use industry-standard measures to protect your data. Your Discord bot token is stored server-side only and is never exposed to the browser or to other users.

10 Children

AlterOS is not intended for users under 13, or the minimum age required to use Discord in your country. We do not knowingly collect data from children.

11 Changes to this policy

We may update this Privacy Policy from time to time. Material changes will be announced, and the "Last updated" date will be revised above.

★ Contact

Questions about this document? Email us at loginmc53@gmail.com.